



Case Study: OSMO Data Technology

Dedicated internet connectivity to support business-critical processes.

The client



OSMO Data Technology focus on the creation of services that automate the extraction and presentation of accounting data in a common unified form.

The connectivity created by OSMO supports a range of services including Invoice Finance, Alternative Finance, Insurance, Credit Reference Agencies, Accountancy and Corporate Banking services.

The requirement

OSMO Data Technology run business-critical processes and applications that serve them, and their clients, over their internet connection. This makes a solid, reliable service crucial.

While looking to move to a new office, OSMO contracted existing supplier, Nomis Connections, to assist with the process.

After meeting with OSMO's CEO, Oliver Chadwick, to discuss the importance of managing the transfer of internet connectivity to the new building, and understanding the impact on the business if the internet was to go down, Nomis Connections recommended upgrading to a dedicated leased line.

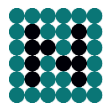
"The shift to a dedicated leased line ensured that our office move went flawlessly, with no downtime it was just business as usual from the get-go." Oliver Chadwick – CEO, OSMO Data Technology

The solution

Nomis Connections installed a 50MB fibre leased line into OSMO Data Technology's new office.

The connection was also supplied with a backup broadband connection to give OSMO a complete Disaster Recovery solution.

Their connectivity, together with their phone system, is fully managed and maintained by Nomis Connections – giving them a single, easy point of contact for their telecoms.



The result

This connection gives OSMO superb speeds, while an excellent Service Level Agreement (SLA) assures a 99% minimum uptime - guaranteeing that speed and availability is the best it can be.

In the unlikely event that there was a problem with the connection, the SLA also covers a target fix time of five hours – ensuring minimal impact to business processes.

This, coupled with their backup connection, provides OSMO with the level of DR they need to run the applications that are crucial to them, and to service their customers to the level they require.

“The new connection gives us excellent speeds and the confidence of knowing the applications we use, which are critical to our everyday work, will run without hassle.” Oliver Chadwick – CEO, OSMO Data Technology

Calls in the cloud

OSMO also utilise Nomis’ VoIP service to carry calls in and out of the business using their connection. This gives them great call quality and complements their cloud strategy.

The future

Because the leased line was installed on a 100MB ‘bearer’ circuit, OSMO Data Technology have the option to double their bandwidth should they need to increase their capacity.

This makes their solution future-proof as well as robust.

About Nomis Connections

Nomis Connections is an independent provider of telecoms services and solutions to businesses across the UK. We offer our customers a single point of contact for all their needs.

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